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1. Policy Commitment

Ellis Park Stadium (Pty) Ltd is committed to a policy of emergency/disaster preparedness and the authority to act in the event of an emergency/disaster is vested in the Emergency/Disaster Coordinator or his deputy.

This plan is approved with immediate effect.

Signed: [Signature]
HSE Manager
S.P Pieters

2017/06/05
Date:

Signed: [Signature]
CEO
R.A.W Straeuli

2017/06/05
Date:
2. **BACKGROUND: ELLIS PARK STADIUM now known as Emirates Airline Park**

On the 10th October 1927 an agreement between the Transvaal Rugby Football Union and Mr. JD Ellis of the Johannesburg City Council for the quarry and garbage dumps in Doornfontein was signed. The first step towards what was to become Ellis Park Stadium had been taken.

With a loan of 5 000 pounds from the city council, the foundations were dug and building of the first Ellis Park Stadium began in earnest. It took just eight months to build – ready for the first test match in June against the All Blacks-Ellis Park Stadium international induction. In the matches to follow, crowds of 38 000 would often fill the stadium, with a record of attendance of 100 000 for the 1955 game against the British Lions.

Ellis Park Stadium also hosted cricket matches for the Transvaal cricket union between 1947 and 1956 until cricket in Johannesburg moved to the current Wanderers Stadium.

During 1969, 42 a years after the initial stadium was build, the Transvaal Rugby Football Union formed a stadium committee to investigate the possibilities of building a new stadium. It took 10 years for the stadium committee to agree to build a new Stadium that could more adequately meet the needs of modern requirements. After the game between Transvaal and the World Team on 31 March 1979 the old Ellis Park Stadium was demolished.

In 1984 Dr Louis Luyt was elected as Chairman of the new Transvaal Rugby Union, placing the stadium under the management of a trust, listing the stadium on the stock exchange in 1987 and paying off R53 000 000 worth of debt.

In 1995 South Africa played host to the Rugby World Cup, the biggest event on the Rugby Calendar. Ellis Park Stadium was also the venue of the World Cup Final where the Springboks would meet the formidable All Blacks. On 24 June 1995, 62 000 spectators cheered the teams on to the Ellis Park Field, and millions of fans around the World watched the final tense moments as Joel Stransky drop kicked the springboks to a 15-12 victory. Ellis Park stadium became the focus of the world as the winning ground of the 1995 Rugby World Cup Champions.

Today Ellis Park Stadium is home to the Golden Lions Rugby Union, the Lions Rugby Team and is also a premier concert and event venue in South Africa. In December 2014 a naming rights sponsorship was signed with Emirates Airlines for a 5 year period. The stadium is now known as Emirates Airline Park but the Ellis Park Precinct name remains unchanged.
3. EMERGENCY TELEPHONE NUMBERS

Stadium Switchboard: 011 402 8644
Security Control Room: 011 402 8644 x 103
Stadium Operations Manager: 011 402 8644 x 109
SAPS: 10111
Jeppe SAPS: 011 624 6106
Disaster Management: 011 375 5911
JMPD: 011 375 5911
VOC: 011 402 3510
EMS (Fire & Ambulance): 10177 or 011 375 5911
Net care: 082 911
ER24: 084 124
NEMS: 083 454 5450
City Power: 011 375 5555
Joburg Water: 011 375 5555
Environmental Health: 011 407 7143
United Elevators: 086 011 0048

Hospitals

Charlotte Maxeka: 011 488 4911
Trauma Casualty: 011 488 3163
Medical Casualty: 011 488 3165
Paeds. Casualty: 011 488 3161
Helen Joseph: 011 489 1011
Milpark Hospital: 011 480 5600
Bedford Gardens: 011 677 8500
Brent Hurst Clinic: 011 647 9000
4. STADIUM MANAGEMENT

CEO
Rudolf Strous

Executive
PA
Avril Krause

CFO
Edgar Rathbone

Stadium
Manager
Mike Erasmus

HSE
Manager
Susan Pieters

Development
Manager
Timmy Goodwin

Referee
Manager
Theuns Naudé

Amateur
Rugby
Manager
Pieter Visser

HR
Leena van Renwurg

Media
Manager
Anemie Bester

Team
Manager
Mustapha Boonzaaard

EPS Low Risk
DISASTER PLAN

June 2017
5. INFRASTRUCTURE: COMMAND AND CONTROL

5.1 INTERNAL INFRASTRUCTURE

DISASTER COORDINATOR
Ellis Park Stadium

Non – Event Day Safety Officer
Roderick Chihongwa

Event Day Safety Officer
Timothy Makondo (Appointed per Event)

Deputy Coordinator
Edgar Rathbone

Deputy Coordinator
Pieter Visser

Deputy Coordinator
Theuns Naude

FIRST AID/ FIRE LEADER
Bryan Kuse
083 454 5450

EVACUATION LEADER
Stephanes van Vuuren
083 314 4804

SECURITY LEADER
Stephanes van Vuuren
083 314 4804
5.2. EXTERNAL INFRASTRUCTURE

Jeppe SAPS: 011 624 6106
Disaster Management: 011 375 5911 24/7
JMPD: 011 375 5911
VOC: 011 402 3510
EMS (Fire & Ambulance): 10177 or 011 375 5911
Net care: 082 911
ER24: 084 124
NEMS: 083 454 5450
City Power: 011 375 5555
Joburg Water: 011 375 5555
JRA: 011 870 4200
Environmental Health: 011 407 7143
United Elevators: 086 011 0048

5.3. SERVICE PROVIDERS

Bidvest Protea Coin 083 227 7631
Prestige Cleaning Services: 011 613 5952
Steiner Hygiene Services: 011 689 1300
Fidelity Security services 011 375 1747
D & H Recycling 072 356 3591
United Elevators 086 011 0048
Turnkey Fire 012 543 2791

5.4. MUTUAL AID AGREEMENT

The management has entered into SLA’s with new service providers (Fidelity Security) for Safety and Security at events as well as with NEMS to provide medical services

6. TRAINING AND DEVELOPMENT
8.1. Ellis Park HSE reps has been trained in fire safety and first aid – 04/20/17
8.1. It is the responsibility of the appointed Safety Officer to make sure all third party security has been inducted on the plan

7. MONITORING AND EVALUATION

HAZARD IDENTIFIED AND RISK REDUCTION MEASURES

<table>
<thead>
<tr>
<th>HAZARD</th>
<th>RISK REDUCTION MEASURE</th>
<th>RISK ASSESSMENT</th>
<th>PROB</th>
<th>INT.</th>
<th>PRIORITY</th>
</tr>
</thead>
</table>
| 1. Stampede                                  | 1. EMS & Magnum spectator Safety program   
|                                              | 2. Stadium Design allowing free flow of spectator                                     | L               | L    | L    | 11       |
|                                              | 3. Ticketing and entrance guidance by Marshals                                         |                 |      |      |          |
|                                              | 4. Trained volunteers to assist movement of spectators                                  |                 |      |      |          |
|                                              | 5. Park and ride limit a bigger rush towards the entrances                               |                 |      |      |          |
|                                              | 6. Safety zones around venues                                                          |                 |      |      |          |
| 2. Severe weather                            | 1. Early warning from S A weather Services                                             | L               | M    | L    | 10       |
|                                              | 2. Newly launched flash flood warning                                                    |                 |      |      |          |
|                                              | 3. Communication structure to stakeholders                                              |                 |      |      |          |
| 3. Terrorism                                 | 1. Information sharing by intelligence fraternity including Interpol (International police) | L               | L    | L    | 9        |
|                                              | 2. Risk profiling of individuals who could pose a threat                                 |                 |      |      |          |
| 4. Chemical                                  | 1. International treaties, ban manufacturers of these dangerous material               | L               | L    | M    | 10       |
| Biological and Radiological                  | 2. Laws and by law restriction on transporting                                           |                 |      |      |          |
|                                              | 3. Issue of permits and assessment to manufacture or transport                          |                 |      |      |          |
| 5. Bob threats                               | 1. No unauthorized people to enter venues and stadium during or prior on non match days | L               | H    | H    | 7        |
| 6. Suspicious Parcels                        | 1. Safe zones around venues and stadiums (clear of objects)                            | L               | H    | L    | 8        |
|                                              | 2. Entrance check and scanners                                                          |                 |      |      |          |
| 7. Crime ATM scams theft, drug trafficking, Human trafficking Credit card fraud          | 1. Spectator safety program by EMS and Magnum security                                 | H               | H    | H    | 1        |
|                                              | 2. Visible policing                                                                     |                 |      |      |          |
|                                              | 3. Interpol information sharing including crime syndicates and visitors profiling       |                 |      |      |          |
|                                              | 4. Legislative intervention and By Law enforcement                                       |                 |      |      |          |
| 8. Power failure                             | 1. Infrastructure upgrade by City Power and                                             | H               | H    | M    | 2        |

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| 10. Structural | 1. International Building Standards for design and building standards as laid down by S A laws (Building Codes) 2. Accreditation and ticketing to avoid overcrowding that could lead to material failure. | L | L | L | 16 |
| 11. Traffic flow | 1. Park & Ride reduce traffic around stadiums 2. Infrastructure development roads, storm water damage 3. Traffic Management and designated routes to ease traffic congestion | L | L | L | 17 |
| 12. Environmental degradation | 1. Pickup Assigned to collect rubble | L | L | L | 17 |
| 15. Water works failure | Infrastructure maintenance, Contingency plans, Standby roster | L | H | L | 14 |
| 16. Sewer works failure | Infrastructure maintenance, contingency plans and standby roster | L | H | L | 15 |
| 17. BRT Sabotage | 1. Law enforcement 2. Information gathering about threats | H | H | H | 6 |
| 18. Xenophobia | Law enforcement | L | L | M | 19 |
| 19. Drunkenness behavior | 1. Law enforcement 2. Isolation and detention of drug unruly behavior | H | H | M | 5 |
| 20. Misinformation or delayed communication | 1. Information protocols 2. Information verification | H | H | H | 4 |
| 21. Political risk, riots, service delivery, protests | 1. Law enforcement 2. Information gathering about impending service delivery protocol | L | H | M | 3 |

### 8. STADIUM FACTS

#### 8.1 Stadium Capacity

**Capacity:**
- Total number of seating: 61 519
- Level 1: North Stand 5 882
  - East Stand 8 512

_EPS Low Risk_  
**DISASTER PLAN**  
June 2017
South Stand 5 947
Media Seats- West 74

- Level 2: North Stand 412
  East Stand 1 033
  South Stand 456
  West Stand 970

- Level 3: North Stand 412
  East Stand 1034
  South Stand 452
  West Stand 984

- Level 4: North Stand N.A
  East Stand N.A
  South Stand N.A
  West Stand N.A

- Level 5: North Stand 984
  East Stand N.A
  South Stand 957
  West Stand N.A

- Level 6: South Stand 528

- Upper Level: North Stand 4 651
  East Stand 9880
  South Stand N.A
  West Stand 9 789

- Seats for mobility impaired: 122
- Seats for mobility impaired assistant: 122

8.2 Building Material:

- Volume of Cement: 30 000 cubic meters
- Hardened Steel: 4 500 metric tons
- Bricks: 3.1 million
- Seats: 59 611
- Seating Rail: 4.1km
- Glass: 6 156sq meters
- Glass Panels: 15 300
- Water and service pipe: 16,6km
- Electrical cabling: 24,2km

9. FACILITIES
Ellis Park Stadium is considered to be one of the top 10 Stadiums in the World, boasting facilities that are of the best international standard and quality. Recently the following additions and improvements have been introduced at the stadium:

- Built 4 new permanent ticket booths and relocated and improved the main ticket office;
- Relocated and expanded the EPS Team Store;
- State of the Art Conference Facilities;
- A parkade, which can accommodate 945 vehicles with safe secure parking monitored by CCTV;
- Revamped toilets inside the stadium (169 banks of public toilets)
- Improved signage throughout the stadium
- Held discussions with the Mayoral Committee of the City of Johannesburg to develop and uplift the communities and the environment through various social development initiatives

### 9.1. MOBILITY IMPAIRED FACILITIES

Ellis Park Stadium is committed to everyone having access to the Ellis Park experience.

Specially demarcated parking areas, wheelchair access ramps and space for 122 wheelchairs as well as 122 assistants seats in the stands ensures that all patrons visiting the stadium is able to enjoy and participate in the vibe.

Mobility impaired sport lovers who attend matches at Ellis Park Stadium should ask for tickets for the specially designated mobility impaired areas when purchasing their ticket.

Specific mobility impaired parking areas are available close to the wheelchair area, one ticket will allow a mobility impaired person together with a helper into the stadium.

### 9.2. MEDICAL FACILITIES

Ellis Park Stadium upgraded its medical facilities in 2014. Equipment used in these facilities is of the highest quality to ensure that should the need arise Ellis Park Stadium is adequately equipped to handle the situation.

These facilities are of a highest standard and include the drug testing facilities that are of international standard.

There are two medical facilities - one in the Players Tunnel on the Western Side (Players Medical Facility) and another on the North Eastern Side of the Stadium (Spectators medical Facility)

### 9.3. SUITES

**EPS Low Risk**

DISASTER PLAN

June 2017
There are 369 corporate hospitality suites viewing the field that are able to seat a total of 8538 spectators with an additional 4 000 tickets available for events should suite owners wish to exercise this option.

Beside the VIP Presidential suite and the Platinum Lounge that can cater for up to 254 guests, there has been an addition of the super suite that can host 200 people. The super suite is equipped with a big screen, bar facility, a kitchen and toilets to ensure that spectators can comfortably enjoy the Ellis Park Experience.

10. PARKADE

A parkade consisting of five levels has been built to the east of the stadium. The parkade can cater for 945 vehicles allowing easy access into the stadium at all levels from the east. Suite owners can enter the suites from all levels in the parkade including the mobility impaired. Entrance to the parkade is easily accessible from the south and north of the parkade.

11. STADIUM SECURITY

It is of the utmost importance that the Ellis Park Precinct be a safe and secure environment for its visitors. Measures are continuously taken to ensure that spectators at Ellis Park Stadium can enjoy a safe and entertaining atmosphere without concerns about safety. Bidvest Protea Coin security secures Ellis Park Stadium on a 24 hour basis. All appointed security per event will be inducted on security measures.

11.1 CONTROL CENTRE

Part of the security includes the following:
24/7 Security control rooms with facilities to monitor CCTV cameras placed at different locations in the stadiums.
Superior exterior pylon and street lighting
Erected new perimeter fences
Free flow for spectators within the perimeter fence to avoid congestion
Information towers around the stadium

11.2 ENTRANCES & EXITS POINTS
A total of 96 turnstiles around the stadium ensuring easy entry into the stadium, 39 North, 20 South west, 12 South east, 3 North east, 21 West, 1 main at gate.

Evacuation made possible through the gates – Two on the Western side, two on the Northern side and one on the Southern Side.

12. COMMAND AND CONTROL

COMMUNICATIONS

1. Telephones: The primary means of Communication out of the Building.
2. Radios: All parties concerned will be Responsible to Provide their own means of Communication
3. P A System To be used as a general warning To activate personnel For public information

13. ORGANIZATIONS AND RESPONSIBILITIES

SAPS

During low risk events or by written commitment National, Special events, SAPS are responsible for services as stipulated in the affirmation letter.

Event Organizers

Any person who plans, is in charge of, manages, supervises, or holds an event or sponsorship rights to an event or in any manner controls or has a material interest in the hosting of an event as contemplated in this Act*;

1. To appoint the Safety Officer
2. To provide technical support as and when required.
3. To provide a Press Liaison officer to work in conjunction with the SAPS
4. Finally, to provide training for their major staff to meet with the SASREA ACT requirements

Medical (NEMS)

NEMS, National Emergency Medical Services is a private independent emergency medical service. As NEMS are not affiliated with any one service, we are able to call for assistance from any Emergency Medical Service in the time of an incident occurring, be it a minor incident or major incident.

Should a situation occur where all of NEMS resources have been utilised and additional assistance is required, NEMS will undertake to request assistance from additional South African Emergency Medical Service providers, in the area of the event taking place. These services will not only be limited to private emergency medical services, but also to the government sector.

This assistance would depend on the incident that is occurring at the time and the location of the event-taking place.
The most senior medical staff member at the site of the event-taking place will undertake the assistance of additional emergency medical services. The most senior medical staff member, who is available, will make the decision to request additional services at the time of the incident, by assessing the situation and relaying all the necessary information to the additional emergency medical service providers.

Metropolitan Police

The City of Johannesburg Metropolitan Police carry out their normal function of providing a free flow in and around the Stadium, taking whatever measures they deem fit to control vehicle and pedestrian movement.

Fire Operations

In the event of fire, any rescue are coordinated by members of the SAPS and Emergency Management Services. E.g. Medical will be done by EMS and hostages by SAPS

In the event on a non-event day the person discovering the fire will notify the fire leader who will assess the situation and contact the fire department while containing the fire as far as possible.

Emergency Services and Disaster Management
Local government Emergency Services provides service backup for incidents where additional resources or manpower and equipment are needed.

Private Security Service Providers

All private security personnel must be registered with the appropriate security body and will deliver duties as determined in pre event operational meetings. Operational plans must be submitted and approved prior to the event by the event organizers. Security personnel have to familiarize themselves with the stadium emergency procedures and act in accordance. They will participate in all emergency situations in assisting with safety, medical and evacuation actions.

Public Information

It is the responsibility of the Event Organizer and the SAPS to provide information to the media and public. In event of deaths or casualties, this will be handled by the SAPS.

On Site

The PA system Set up by the Event Organizers, will be used to inform spectators and officials of evacuation and any other actions required. Every effort will be made to reassure people and avoid panic.

Media

Press releases and general information will be conveyed to the media by the Organizers in consultation with the SAPS. In the events of a “security type incident” all statements and releases of information will be handled by the SAPS

Next of Kin / Casualties

In the event of casualties, the information will be coordinated from the office, where members of the public can telephone to find out, to which hospital, casualties may have been sent. Notification of death to next of kin will be the responsibility of the SAPS.
14. **EMERGENCY PREPAREDNESS**

**Maintenance to Plan**

Although the possibility of a major incident at the Stadium is very remote, it is still necessary to plan.

**Training /Exercise/ Drills**

The Professional Service does not require any additional or special training for the Stadium. However, consideration should be given to the training of personnel working at the stadium in the use of the fire equipment.

**Audit**

This should be carried out regularly by the Venue Owner prior to any major event, where the Plan, Procedures and Equipment will be evaluated.

At each specified activity Managers, and such number of Event Officers which may be deemed necessary, is provided.

A record is kept of the name of each Event Officer on duty at each specified activity, and the position allocated to each Event Officer within the Stadium.
Each Event Officer is ready recognizable with the same distinctly color uniform.

Each Manager is also readily recognizable by wearing of a different colored shirt.

Each member of staff is properly trained, to ensure order and safety in maintained, and regularly checked to ensure that he/she is fit to carry out his/her duties.

Before beginning duty at a specified position, each Event Officer is briefed thoroughly, and made fully aware to ensure that he/she is fit to carry out his/her duties.

Before beginning duty at a specified position, each Event Officer is briefed thoroughly and made fully aware of his/her responsibilities and duties in the event of an emergency.

An Event Officer is not permitted to leave his/her place of duty without the express permission of the Event Manager, a replacement Event Officer must be provided before the position is vacated.

15. EXTERNAL JOINT CONSULTATION

City Power-

The stadium uses grid power for our normal daily operations on a daily. The stadium has four (4) generators on site which are used as back up power in the event of a power failure from City Power. Two generators are situated on the western side of the stadium and two on the east.

The stadium uses generator power for events and in the event of the generators failing there is back up power from the UPS which holds for 20 minutes in which time we should have changed back to grid power (City Power).

JRA -

During certain events roads are closed around the stadium and this is approved by JRA (Johannesburg Road Agency) by way of a way-leave.

JMPD -

Mans the road closures as per their operational plan and assist with the free flowing of traffic.

Environmental Health -

The officers from environmental health inspect all the vendors selling food within the stadium precinct at every event. They also inspect the venue including the suites to ensure compliance with the cities by-laws
16. STADIUM MAPS:

16.1. PRECINCT PARKING MAP

Parking Plan
The above map indicates the roads around the Ellis Park Sports Precinct. Also the various parking areas within the precinct are indicated to ensure minimal congestion within the precinct. With this in mind the management also took into account the pedestrians using the road therefore ensuring their safety. This map is printed on the back of all tickets sold at the stadium assisting patrons with easy planning when visiting Ellis Park Stadium.

16.2 EVACUATION PLAN:
EPS Low Risk
DISASTER PLAN
June 2017
The above map indicates the areas around the stadium for evacuation. The numbers 1-18 indicated on the map indicates the entrances into the bowl ensuring no confusion on where your seat is within the stadium.

Furthermore the numbers 1-39 indicates the lower level stands within the stadium and these are the blocks that you will enter into. Also at every block as you enter the bowl are the seat numbers ensuring easy access to your seat.

Easy egress from the bowl through the vomitories into the concourse area allows for safe movement by patrons attending events at Ellis Park Stadium.

The perimeter fence is a distance from the main structure therefore allowing free movement around the stadium.

The stadium has a total of ninety six (96) turnstiles around the stadium allowing for quick easy entry into the stadium.

Take note of the color coding system implemented within the stadium; the west is indicated by the color blue, green indicated the north, red is the eastern side and yellow on the south.

Indicated on the map is also the parkade situated on the eastern side of the stadium.

16.3. ASSEMBLY POINT:

The map indicates the assembly points if the need arises to evacuate the stadium. These points are on the northern side of the stadium which could accommodate at least thirty thousand (30 000) people without any risk of overcrowding.

Evacuation to the west.

If a mass casualty incident should happen then the Johannesburg Athletics Stadium (JAS) would be used as a holding and triage area before patients are transported to a medical facility.

This area will also be able to serve as a helipad as and when the need arises. The pitch could also be considered as an assembly point depending on the type of event taking place, i.e. rugby or football.

The dimensions for a football filed is 105m x 68m and a rugby field’s dimensions are 120m x 70m.
17. EMERGENCY PROCEDURES

INTRODUCTION

Any plan to cope with an emergency situation should instill confidence and avert panic. Planning should focus on simplicity and indelibility.

A complex and detailed plan is forbidding to potential users therefore has very little chance of success.

IN ORDER TO ACHIEVE THIS ALL STAFF SHOULD:

1. Be aware of what is required of them.
2. Know who is in control
3. Know the location of the emergency equipment.
4. Know the evacuation routes.
5. Be constantly aware of fire hazards/ foreign objects.
6. Co-operate during emergencies
7. Not make statements to the press
8. Know how to call for help

BOMBS

TELEPHONIC / VERBAL BOMB THREAT

1. Obtain as much information as possible.
   WHAT does it look like?
   WHEN is it set to go off?
   WHERE have you place it?
   WHY have you done this?
   HOW many devices?

2. Inform the Switchboard: SAPS – 10111

3. Complete the remainder of checklist as best possible.

FOREIGN PARCEL/ OBJECT

1. DO NOT TOUCH
2. Inform the Switchboard: SAPS - 10111
3. Guide people away from area without causing panic.

BOMB TREAT CHECKLIST
STEP 1

EPS Low Risk
DISASTER PLAN

June 2017
<table>
<thead>
<tr>
<th>Date</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>Time call received</td>
<td></td>
</tr>
<tr>
<td>Call received by</td>
<td></td>
</tr>
<tr>
<td>Public Telephone</td>
<td></td>
</tr>
<tr>
<td>Details of threat</td>
<td></td>
</tr>
<tr>
<td>Where is it?</td>
<td></td>
</tr>
<tr>
<td>What does it look like?</td>
<td></td>
</tr>
<tr>
<td>When will it explode?</td>
<td></td>
</tr>
<tr>
<td>Why was bomb planted?</td>
<td></td>
</tr>
<tr>
<td>How many devices?</td>
<td></td>
</tr>
<tr>
<td>Time call ended</td>
<td></td>
</tr>
</tbody>
</table>

**STEP 2**

Calmly record the following:

- **Voice on the telephone**: Man / Women / Child Age:
- **Conduct**: Excited / Nervous / Calm / Angry
  - Coherent / Polite / Emotional / Friendly
- **Characteristics**: Loud / Soft / Intoxicated
- **Speech**: Fast / Slow / Clear / Impediment
- **Vocabulary**: Excellent / Good / Fair / Vulgar
- **Accent**: English / Afrikaans / Other
- **Background Noise**: Factory / Machines / Traffic / Trains / Aircraft / Music / Animals / Office Machines

Is the caller familiar with the premises and the layout thereof? YES/NO

Any knowledge of: Personnel / Management /
Activities YES / NO

Give Details
Did you recognize the voice? (Give Details)

**EPS Low Risk**
**DISASTER PLAN**

June 2017
ACTUAL BLAST

1. If possible, assist seriously injured people, do not move Casualties unless qualified to do so, or unless life is further endangered.

2. Guide people away from affected area.

3. Guide slightly injured to medical centre in main tunnel

4. Await further instructions from SAPS Commander.

GENERAL

Assist with the safety of your building by:

- Being constantly aware of anything which does not belong in your area.
- If ordered to evacuate, open all doors and windows but close curtains or blinds to minimize the effect of the blast and flying glass, and thereafter follow normal evacuation procedures.

18. MEDICAL INCIDENTS

IN THE EVENT OF MEDICAL INCIDENT:

1. Instruct someone to summon nearest first-aider.
2. Summon ambulance if required
3. If casualty is slightly injured assist he / she to the medical aid post.
4. Assist casualty where possible until arrival of first aider.
5. Assist first-aider as requested.

GENERAL

The player's medical centre is located in the tunnel leading to the field of play and the spectator's medical centre is located on the north east of the stadium.
In case of emergency call 10177 or NEMS 083 454 5450.
MEDICAL INCIDENT

IN THE EVENT OF A MASS CASUALTY INCIDENT:

1. Call for assistance: EMERGENCY MEDICAL SERVICES

AMBULANCE (011) 375- 5911/10177

2. Appoint the most senior medically qualified person to TRIAGE (sort the patients into on the following four (4) categories:

RED : Severely injured, vital signs impaired.
YELLOW : Stretcher patient but vital signs normal.
GREEN : The "Walking wounded".
BLACK : The obviously dead

3. Manage the most severely injured people first by Attending to:

a. AIRWAY: Turning unconscious patients on their side. Open the airway while keeping the head, neck and back in line (C-Spine Control)

b. BREATHINGS: Ensure patient is breathing and Put the patient on oxygen (if available)

c. CIRCULATION: Stop any blood loss by: Direct Pressure Limb Elevation Pressure point

d NEMS : Constantly monitor patients

e EVAC PREP: Immobilize fractures / patient

4. Recall for help and confirm assistance.

5. Record patients by disaster numbers and names.

19. Evacuation

EPS Low Risk
DISASTER PLAN

June 2017
1. Guide and assist people to the nearest emergency exit.
2. Divide the people into equal sized groups and direct them to leave in equal numbers through multiple exits.
3. Proceed calmly (do not run or shout) checking for those along the way who may not have heard the instructions.
4. DO NOT re-enter

**General**

When instructed to evacuate:

Do not delay
Do not get in the way of the Event Security and / or Essential Services
Stay together
Record all the names of the evacuees at the assembly area.
Count numbers of evacuees.
Re-check

**Further Notes on Evacuation**

To effectively prepare for a mass evacuation of the stadium, it is advised that these guidelines be allowed

The two basic scenarios covered in the guideline are:

1. An evacuation with early warning
   And

2. A spontaneous evacuation as a result of an Unforeseen trigger event.

**An evacuation with early warning**

A) An organized evacuation can be attempted if the Management team in the (hereafter referred to as the VOC) have received information indicating a potential threat e.g. a bomb threat or crowd tension

**20. Notes on Evacuation Procedures**

1. Threat awareness
Every staff member in the service involved must know to whom incidents or information must be reported. Stadium Management must receive this information as soon as possible in order to deploy a response.

2. Contact a SAPS representative.

3. SAPS decides on evacuation or security. The SAPS representative must decide on this issue with the advice of Stakeholders. The command must be exercised in a flexible manner so as to facility change of command when circumstances dictate.

4. Warnings must be issued to staff first, and then to the public. This allows the staff to position themselves in the knowledge that the evacuation is imminent.

5. Warning addresses to the public should be done in two of the official languages in a clam but authoritative voice. This should be done repetitively until the other announcements need to be made.

6. Zone wardens must already be in position, with keys, as all gates on egress routes must be manned throughout the event. This facilitates very quick reaction to a warning, allowing every possible exit to be opened without delay. Each of these persons must be provided with radio communication on the appropriate network.

7. Evacuation: Additional coordinating instructions can be broadcast on the Public Address System to control the crowd movement. If an exit is blocked by fire or some other immovable obstruction, then instructions must be broadcast in order to channel crowds to the open exists. Staff is to provide reports to Management on progress and problem areas.

8. __________ (ID AREA) has been identified as the Causality Holding Area. Medical Personnel should be positioned near each exit, but in a safe place to avoid being crushed by the crowd.

9. Metro Police are to block off __________ from_________ to (Id Roads) allowing access only to Emergency Services vehicles.

10. Responding Emergency Services vehicles must enter the Stadium at/on __________ (ID ROAD) Alternatively, they must egress via __________ (ID ROAD).

11. Crowd must be allowed to disperse on foot, but public vehicle movement must be stopped as it will congest the access/ egress for Emergency vehicles.

12. Helicopter Landing Zone must be clear, and designated personnel must stand by radios and smoke grenades if aircraft communications are required.
13. Back up power supplies and lighting equipment must be ready communicational. All critical items of equipment powered by mains electricity supply that will be vital during an evacuation must be backed up by fail-safe secondary systems or alternate power supplies.

14. A second holding area should be cleared if required, and clearly identified in the plan.

15. Stadium Management must remain communicational throughout, with all role players remaining in position.

16. After evacuation the stadium must be secured for investigation purposes and a briefing must be scheduled for all role players.

SPONTANEOUS EVACUATION

A). This situation will be extremely difficult to control, as the trigger event will occur with or no warning. If all staff members are familiar with their duties, and posts are manned for the duration of the event, then the emergency and the number of casualties can be minimized.

B) All role players must know their responsibilities, and the evacuation plan must be discussed at a briefing prior to all events.

WARNING

A). Warning must be issued to staff first, and then to the public. This allows the staff to position themselves in the knowledge that an evacuation is imminent.

B). As soon as the chaos erupts, Stadium Management must inform staff so they can prepare accordingly. All exits must be opened immediately and if necessary, they must be forced open by Vehicles or with cutting equipment.

21. Re-organization
1. Staff: Ensure that the staff that may have been injured or affected by the incident have been taken care of or relocated. Liaise with the SAPS regarding informing the next of kin (of casualties) of the situation and to which hospital they have been admitted.

2. Media: After any major incident, Management must prepare a press release to obviate any misreporting in the press which may harm the image of the concern.

3. Debrief: Debrief meetings are to be held after any incident and must involve all parties who were involved, to identify any problems and / or possible changes to the plan or procedures.

4. Equipment: the replacement and / or servicing of any equipment which may have been used or damaged during the incident.

5. Insurance: Ensure that the incident has been reported and that any special instructions have been complied with.

22. Ellis Park Stadium: Rules and Regulations

Any person who enters the stadium (including the outer concourses), all car parks operated by the Stadium (whether or not owned by EPS) or other property owned or controlled by EPS in the vicinity of the stadium (together with the stadium and the car park- "the Ground") is admitted only on the basis of these rules and by entering the ground shall be deemed to have accepted these rules.

Any person who enters the grounds is likely to be searched by a police officer or servant or agent of EPS and EPS reserves the right to refuse admission to, or eject

EPS, its servants and agents will not be liable for any loss, injury or damage, including of or to any vehicle or its contents in any car park or to any person who enters the ground caused by EPS or its servants or agents:

In circumstances where there is no breach of a legal duty of care owed by EPS or any of its servants of agents;

Or

In circumstances where such loss or damage is not a reasonably foreseeable result of any such breach (save for death or personal injury as a result of a breach of a legal duty of care owed by EPS, its servants or agents)

Or
To the extent that any increase in loss or damage results from breach by you of any of the terms of admission of these rules.

No vehicle which exceeds 3m long and 2m wide will be admitted to a car park. All vehicles shall be parked within car parks in accordance with instructions communicated by EPS, its servants or agents. EPS reserves the right to remove any vehicles not complying with this rule. Unless otherwise advised to the contrary, all car parks open two hours before stadium gates open on the day of the event.

Admission of vehicles cannot be guaranteed later than 90 minutes before the advertised commencement kick off time. The time of commencement of exit of vehicles from the car park is not guaranteed. The exit will vary depending on safety and security issues and on any directions from the police. Unless otherwise advised all car parks will close two hours after the main match ends.

The erection of any awning, gazebo or similar construction is not permitted in any car park. Unless otherwise advised no cooking on gas or open flame will be permitted in any car park. In the event of adverse weather conditions, parking arrangements may have to be changed.

In the stadium no unauthorized person is permitted on the competitions areas (i.e. the pitch and its surrounding grass area together with the emergency vehicles/ staff routes between the grassed area and the stands) and no person may remain in a gang way, entrance, exit or stair case at any time.

Admission to the stadium is only by the entrance shown on the ticket and cannot be guaranteed if the ticket holder arrives at the stadium less than 30 minutes before kick off.

Only a person specifically authorized in writing by EPS is permitted within the ground to offer for sale or distribute without charge any item or article or whatsoever. No charitable or other collection within the ground shall be undertaken safe with the specific authorization of EPS. Evidence of such authorization must displayed clearly (and in the form stipulated by EPS) by those carrying out such authorized collections.

Any person entering the ground must comply with the lawful directions of any steward or other servant or agent of EPS.

EPS shall be entitled to refuse admission to, or to eject from the ground, any person whose behavior or conduct could be in the reasonable opinion of EPS constitute a source of danger, nuisance or annoyance to spectators or other persons.

EPS reserves the right to admission to, or to eject from the ground, any person who in the reasonable opinion of EPS, its servants or agents, makes or incites any form of racial abuse, chanting, gesturing behavior.
Unnecessary noise or behavior likely to cause confusion or nuisance of any kind, including without limitation foul, abusive or offensive language is not permitted within the ground.

Admission to the stadium will be denied to ticket holders carrying alcohol or any article, or part of an article, capable of causing injury to any person struck by it being a bottle, can or other portable container which is for holding any drink, and is of kind which, when empty, is normally discarded or returned to, or left to be recovered by the supplier. Where admission is refused in such circumstances no money will be refunded.

Glass bottles, glass receptacles, cans, pyrotechnics, flags on sticks or poles which stick or poles measures 1.5 meters in length or any item which in the reasonable opinion of EPS its servants or agents, could be used as a weapon, are not allowed in the stadium.

A junior aged 15 years or less must be accompanied by his/her parent or guardian or adult who is responsible. A child under 5 years (is save for babies in arms) and his/her accompanying parent of guardian or responsible adult, must be seated in the enclosed seating areas specified by EPS. Babies in arms may only be admitted with a specific authorization of EPS and subject always to rules 3 above. All spectators of whatever age must be in possession of a valid ticket. Push chairs or prams are not allowed in the stadium.

The possession or operation or recording or transmission equipment of any kind is prohibited in the stadium. This include without limitation, photography, filming, audio or other recording or transmission, or the compilation or transmission of data, save with the specific authorization of EPS, such authorization is hereby given with respect of photography for bona-fide private non commercial uses unless and until EPS notifies otherwise.

No person is permitted to throw any object or project tile within the ground.

Climbing onto or into, the stands, buildings fences, structures or a fitting within the grounds is prohibited.

Drinks purchased at the bar, except where otherwise permitted. Drinks purchased in the stadium to be consumed within designated areas. All bottle caps will be removed. All liquor in cans and glass bottles will be decanted into approved containers.

Any person using a glass bottle, glass receptacle or can within any car park is responsible for its safe use or disposable.

The construction or use of any type of fire naked flame barbeque or liquefied petroleum gas devise, for cooking or heating is prohibited within the precinct.

Animals or other live stock are not allowed into the ground save with the specific authorization of EPS. Ellis Park Stadium is a NO SMOKING AREA.
EPS reserves the right for the stadium manager or event day safety officer and its agent and without prior notice to revoke or vary any of the rules with immediate effect, if this is considered necessary on public safety ground, any such revocations or variation of the rules will be displayed as soon as practicable all EPS offices, the stadium and car parks and, if appropriate, other entrances.

EPS shall be entitled to refuse admission or readmission to, or to eject from the stadium or its grounds, any person who does not comply with these rules.

23. RESTRICTED AND PROHIBITED ITEMS

Prohibited items will be confiscated at the turnstiles

- Air horns and other devices capable of causing disturbance or nuisance
- Animals (except service dogs and guide dogs)
- Flag poles greater than 1.5m in length
- Bottles, glass vessels, cans
- Dangerous or hazardous items
- Explosives or ammunition
- Fire arms
- Flares
- Frisbees and similar items
- Illegal substances
- Knives or other weapons
- Laser devices
- Scooters, skateboards or other skates
- Signs or items with cooperate branding
- Smoke canisters
- Spray paint
- Transmitting devices
- Unauthorized flyers, posters or banners
- Any other article that might be used as a weapon be deemed to be offensive or abusive or compromise public safety.
- No Alcohol
- No persons under the influence of alcohol
- No swearing or rude language
- No rude, racist or insulting behavior
- No fighting or throwing objects
- No behavior of actions that are deemed to infringe on any other persons comfort, enjoyment or safety
- All spectators in the stand will be under constant CCTV surveillance